IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Number

09/688,694

Confirmation No.:

2049

Applicant

Christopher R. Lefebvre et al.

Filed

October 17, 2000

Title

METHOD AND SYSTEM FOR RETAINING CUSTOMER

LOYALTY

TC/Art Unit

3622

Examiner:

Boveja, Namrata

Docket No.

47004.000062

Customer No.

21967

Mail Stop: Appeal Brief--Patents

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

REQUEST FOR ORAL HEARING

Appellants hereby renew their request for an oral hearing before the Board of Patent Appeals and Interferences in the appeal of the above-identified application. Appellants previously submitted a request for oral hearing on September 24, 2007 in accordance with 37 C.F.R. § 41.47, along with authorization to charge the \$1,000.00 filing fee to Deposit Account No. 50-0206. Subsequent to filing the request, the Board on December 3, 2008 issued an Order Returning Undocketed Appeal to the Examiner. In response to the Board's Order, the Examiner, issued a new Examiner's Answer on December 9, 2008, with new grounds of rejection.

Appellants, herewith, submits a Second Reply Brief to the Examiner's Answer mailed December 9, 2009.

Appellants have previously complied with all the requirements of paragraph (b) of § 41.47, but have not yet been granted an oral hearing before the Board. Accordingly, Appellants request that a date for oral hearing be set under § 41.47(d). Appellants believes that no further

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fees are due with this request. However, should the Office determine that fees are due, they may be charged to Deposit Account No. 50-0206.

By:

Respectfully submitted,

Date: February 6, 2009

George Y. Wang

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